

Phillip Morley

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Overview

Leading systems engineering efforts, constructing solutions, and managing complex projects are my passions! From medical to government institutions, I have designed and built deliverables focused on elevating efficiency and production, and most importantly, making the team's life better. I am looking for a role in which I can lead IT and systems engineering projects while driving the company mission and supporting the team.

SYSTEMS ENGINEERING | PROJECT MANAGEMENT | TEAM LEADERSHIP | TECHNICAL STRATEGY
SYSTEM ADMINISTRATION | DATA MODELING | SOLUTION DESIGN

ACHIEVEMENT HIGHLIGHTS

Virginia Department of Transportation Project

- Led the migration of data and storage for the state traffic camera system, building a sustainable, long-term storage solution to hold input from thousands of remote cameras

Johns Hopkins Cost Recoveries Project

- Created a model and automation for cost recoveries to Central IT through the use of Service Now from an Excel Sheet leading to the recovery of \$1.4m and a reduction of 120 labor hours annually

Maryland State Police CAD/RMS Project

- Implemented a new pathway within the Computer Aided Dispatch and Record Management Systems that resolved systemic technology and efficiency issues and resulted in improved productivity and tracking time

PROFESSIONAL EXPERIENCE

Maryland State Police

January 2024 to February 2025

CAD/RMS Systems Administrator

CONTRIBUTIONS SNAPSHOT: Was responsible for leading cross-functional teams to ensure successful workflow and cyber security across the organization with special projects in Computer Aided Dispatch, Record Management Systems, and GPS features

SELECT ACCOMPLISHMENTS

- **Led hardware refresh of 90 pieces of equipment across 32 sites** – Finished the solo project within only four months eliminating the possibility of hardware failures ensuring ultimate reliability
- **Updated CAD/RMS** Implemented a new pathway within the Computer Aided Dispatch and Record Management Systems that resolved systemic technology and efficiency issues and resulted in improved productivity and tracking time
- **Enhanced officer safety by resolving mobile GPS issues** Collaborated with field officers and provided field support working hands on with in-car equipment
- **Functioned as go-to support for CAD and RMS** Worked on network security, stability, and dual monitor IT extender allowing the Dispatch team to work across multiple PCs and monitors
- **Provided senior level mentorship to team members** Taught new technologies, best practices, and offered career support to junior team members

Digital Management

January 2023 – January 2024

Sr. Systems Engineer

CONTRIBUTIONS SNAPSHOT: Primary Lead responsible for upholding the subway system site and tracking features as well as server care and upgrades while upholding best practices through guiding and mentoring cross-departmental teams

SELECT ACCOMPLISHMENTS

- **Management and maintenance of WMATA (subway) website** Upheld live subway update, bus GPS, fare processing, and other high-level features, ensured the site stayed active through 24-7 support
- **Led webserver upgrade** Headed programmatic website updates including building virtual servers and handling the migration from the old servers
- **Managed CAD/RMS** Handled server replacement, backend updates, and other routine care enabling the continual functionality of the systems thereby enhancing team productivity

Johns Hopkins Health System

April 2014 – November 2022

Systems Engineer/IT Project Manager

CONTRIBUTIONS SNAPSHOT: Oversaw perpetual efficiency and accuracy improvement projects as well as patient safety projects that directly impacted patient care and infant security

SELECT ACCOMPLISHMENTS

- **Managed 35 projects with widely varied goals over just three years** Led projects focused on reduce of overlap and duplicate efforts for process improving, cyber security, and other projects focused on process improvement and sustainability
- **Headed GE Healthcare Cardiology software upgrade from legacy platform** flagship project managing 25 resources with a budget of over \$1m budget resulting in software and tool expansion across all locations
- **Owned Service Now automation project** Created a model and automation for cost recoveries to Central IT using Service Now from an Excel Sheet leading to the recovery of \$1.4m and a reduction of 120 labor hours annually
- **Led updates and ultimately the replacement of the Infant Abduction Prevention System for NICU** Required strong scheduling, resources, and support for updates as the system could not be down at any time for patient safety reasons, continually tested and upgraded the system to ensure the security of the hospital’s most vulnerable patients

EDUCATION AND TECH SKILLS

Certifications:

CompTIA Network+
CompTIA A+
FBI CJIS Level 4

Veritas BackupExec
Microsoft Certified Professional
First Aid, CPR, & AED

Azure, SQL, Exchange, Office 365, Dynamics AX, Kronos, Laerdal, VMWare, Citrix Xen, DartFish, IBM SPSS, Rocky Linux, Fujifilm Synapse CV, Solstice Pod, Advents Tamale, Apache, Tenable Nessus, Cadwell EEG, TeleTracking, MediaSite, AVST CallExpress, Titanium, Cisco, Fortinet, Aruba, Ubiquiti, Juniper, Synology, Aberdeen, NexSan, Tyco, Cradlepoint, Avaya, Caliber NG, Motorola, Ascom, SPOK, Polycom, Digital Watchdog, Standard Register, Zoll